

QUALITY SYSTEM POLICY

Getec Malta vision is to become the best customers' partner for the design of detail, technical direction of the works, construction and assembly, testing and commissioning of industrial process plants.

In order to pursue its vision, Getec Malta has defined its mission as follow:

To create added value for Customers, bringing know how and a collaborative network in the supply chain in order to improve and maximize the service to its Customers

According to this mission the Managing Director has set a strategy based on critical success factors identification and management within a directional cockpit driven by four main perspectives:

- Financial
- Customer
- Processes
- Competence

This policy, in order to define the strategic guidelines, considers these perspectives in an integrated framework: ***to reach the financial goals set by the shareholders, through the full Customer and Other Stakeholders satisfaction with the processes continuous improvement performed by qualified and motivated resources.***

Considering the context factors in which the organization works and the main stakeholders requirements, promoting a risks and opportunities based approach, the Managing Director has decided to develop the above mentioned strategy, through the following guidelines:

- ***Grow in terms of structure and resources***
- ***Increase the commercial presence in the European and emerging markets***

The management system maintenance and improvement are necessary in order to reach these goals.

The Managing Director has identified in the System Management Review the way to analyze and update the organization strategy with reference to the success critical factors and the context and the related risks and opportunities evolution.

The policy considers as a fundamental part of the management system the Customers and other main Stakeholders' satisfaction, the Environment and Employees Health and Safety protection, for which the Managing Direction subscribes his own commitment towards the total legal applicable requirements respect.

All necessary strengths to reach these goals are assigned to the Quality Manager which reports directly to the Managing Director. The management system is supported by the Strategic Team as well, composed by the process owners in order to promote, check and standardize the policy goals achievements.

Cesano Maderno, 22/05/2019

Rosolino Conigliaro